USER GUIDE: POE/Wi-Fi Touchpad

The new **POE/Wi-Fi Touchpad** works on the local network to talk directly to the panel. It is not cloud-based and does not require Internet (once initially installed).

Note: Before installing, make sure the UNO alarm panel is at Firmware version 168 or above and perform a zone update in the UNO programming sections of the portal to ensure that the app has access to the latest panel information. For SOLO make sure the version is at least 143.

Updated: 2026-03-11

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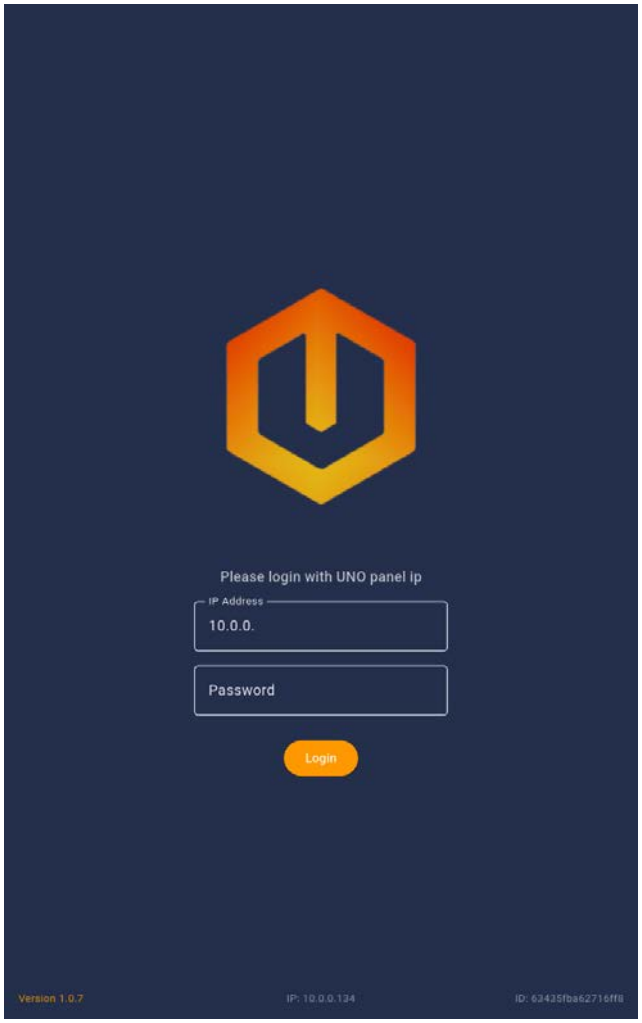
Powering Up The UNO Touchpad

Consult the installation guide for detailed instructions for wiring and powering your UNO Touchpad. The three basic configurations are:

1. Use the 12VDC Black/Red lines from the alarm panel and connect via Wi-Fi.
2. Or use the 12VDC Black/Red lines from the alarm panel and connect via standard Ethernet.
3. Or use a single PoE connection to provide both power and communications with your system.

If you connected by standard Ethernet or PoE, then upon start-up the touchpad will automatically connect to your network and prompt you to log into the panel.

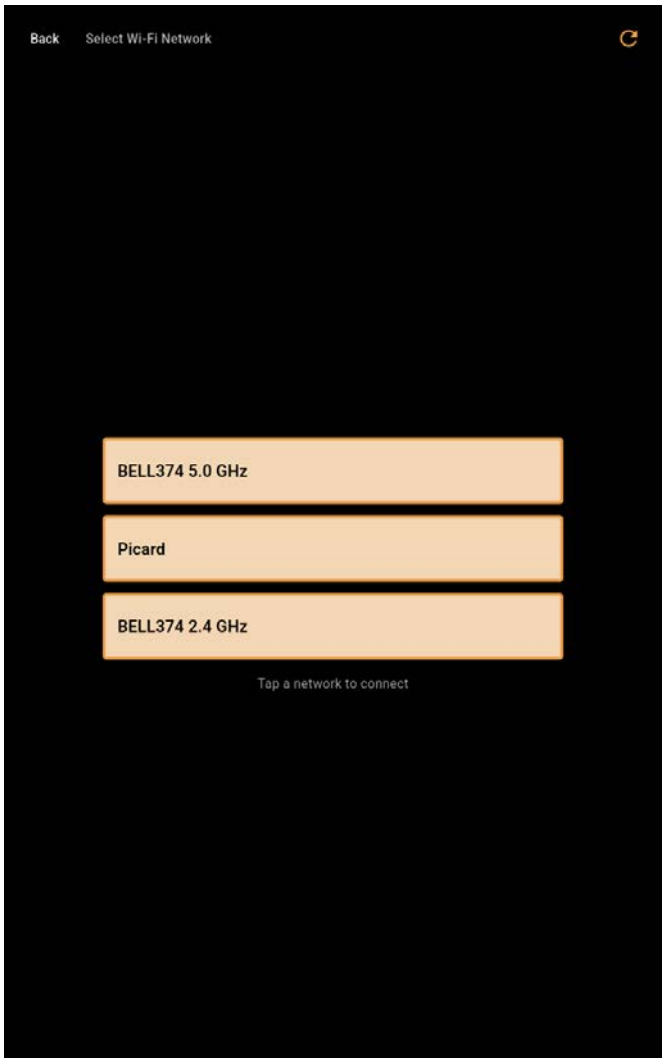


IP Address: This is the IP of your UNO or SOLO system (not the IP of the tablet which is shown at the bottom of the page). You can find the IP of your UNO or SOLO either in your router's IP table or by looking in your Connect2Go account under the System Details screen.

NOTE: It is highly recommended that you create a DHCP reservation in your router (see manual for your router) so that the UNO panel or SOLO base always gets same IP on a power up. After a power outage for example.

Password: Enter the local password for your system. For **UNO** systems the default password is **the last 6 digits of the MAC address**. For **SOLO** systems the default password is **user**.

If you chose to connect by Wi-Fi, then you first you will have to log into your Wi-Fi before you can log into your system.

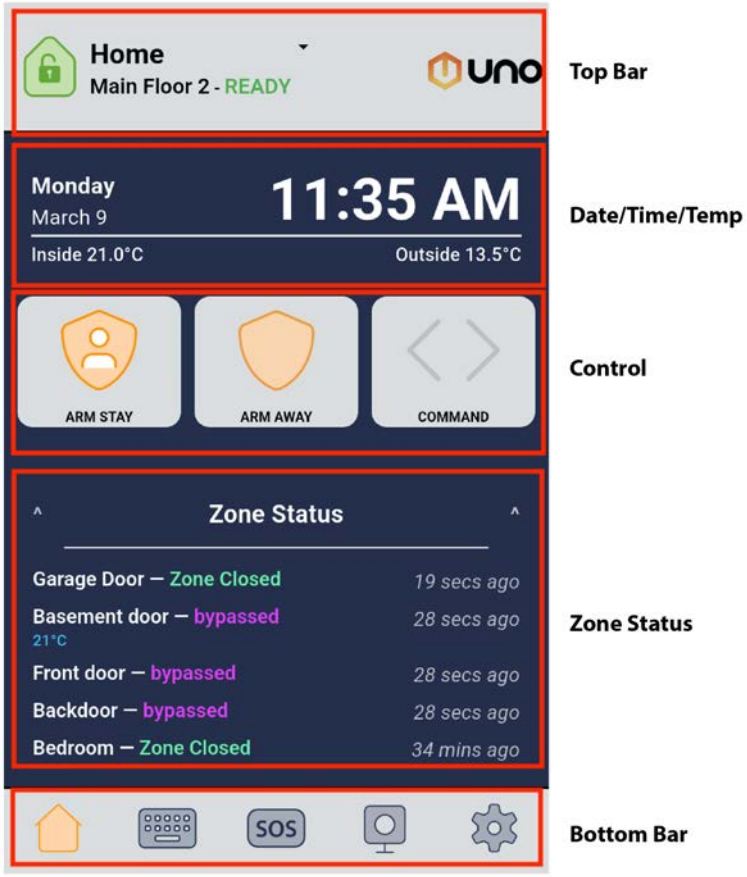


Select your Wi-Fi from the list and then enter your credentials when asked.

Once you are connected to your Wi-Fi you will be presented with the system login screen as shown on the previous page.

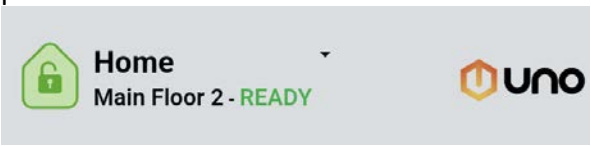
Home Screen

The home screen is organized as follows:



Top Bar

The top bar contains the partition status area on the left and the logo section on the right. It is always present on all screens.



If you have multiple partitions, you can touch the partition status area, and you will be presented with a dialogue box that will allow you to switch to another active partition.

In the event of a firmware update the UNO logo will change to a button that says, “Update Available”. Pressing that button will begin the firmware update process.

Date/Time/Temp Section

This section displays the current date and time. Both the time format (24h or 12h) and time zone can be adjusted on the settings screen.

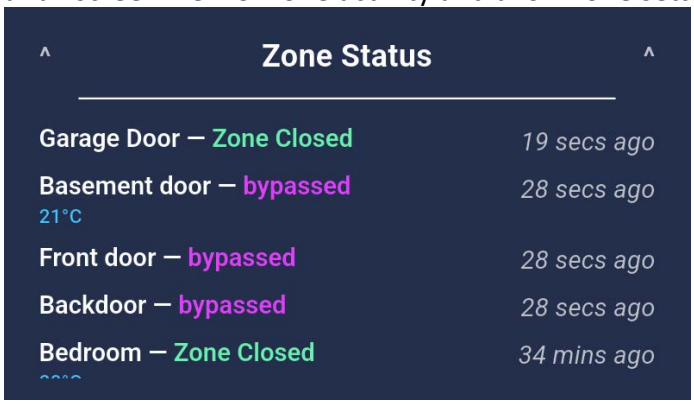
If you have SOLO EMS Universal sensors on your system, they will relay temperature that can be displayed in this section. Which zones represent the indoor temp vs outdoor temp is setup by your dealer in the miscellaneous section of the UNO programming.

Control Section

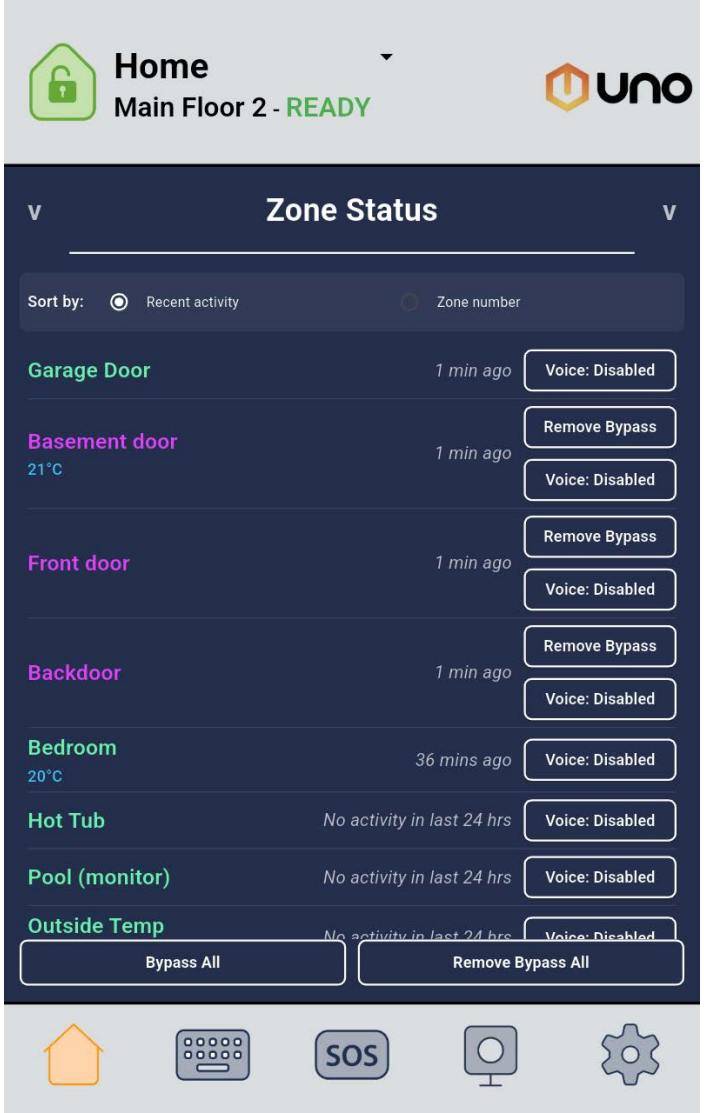
This section allows quick control of your system. Arming options as well as access to Commands can be found here.

Zone Status Section

This section displays recent activity of zones on your system. Pressing anywhere in this section will display a full screen view of zone activity and allow zone settings to be modified.



Zone Status (Full Screen)



On this screen you can sort your zone status either by the most Recent Activity or by the Zone Number as they are enrolled on your system.

Zones can be individually bypassed here, or you can perform a general bypass or a general remove bypass.

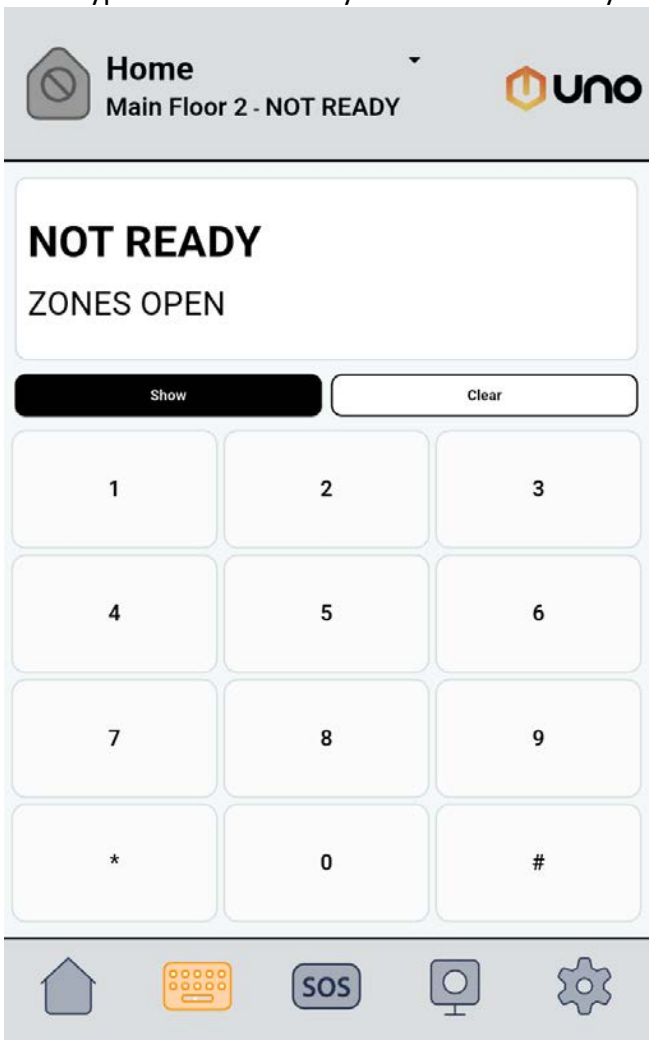
You can also enable Voice announcements on individual zones. Note you must enable the global option in Settings first before it will be available on this screen.

Bottom Bar

This section contains navigation menu to the various screens available. It is always present on all screens.

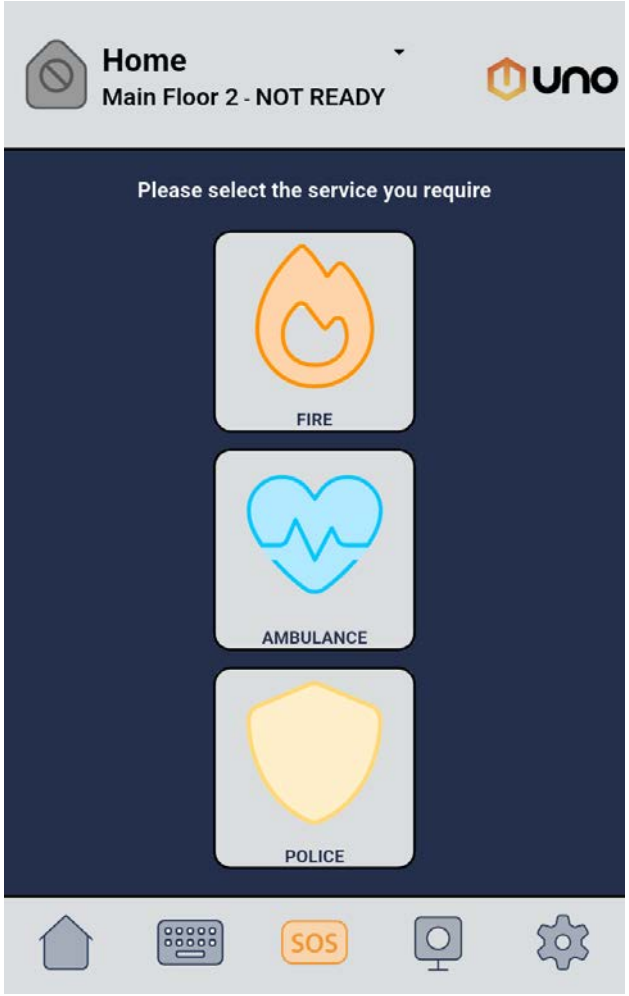
Keypad Screen

The keypad screen allows you to interact with your system exactly as you would from standard keypad.



Emergency Screen

On the emergency screen you can select any services that you have set up.

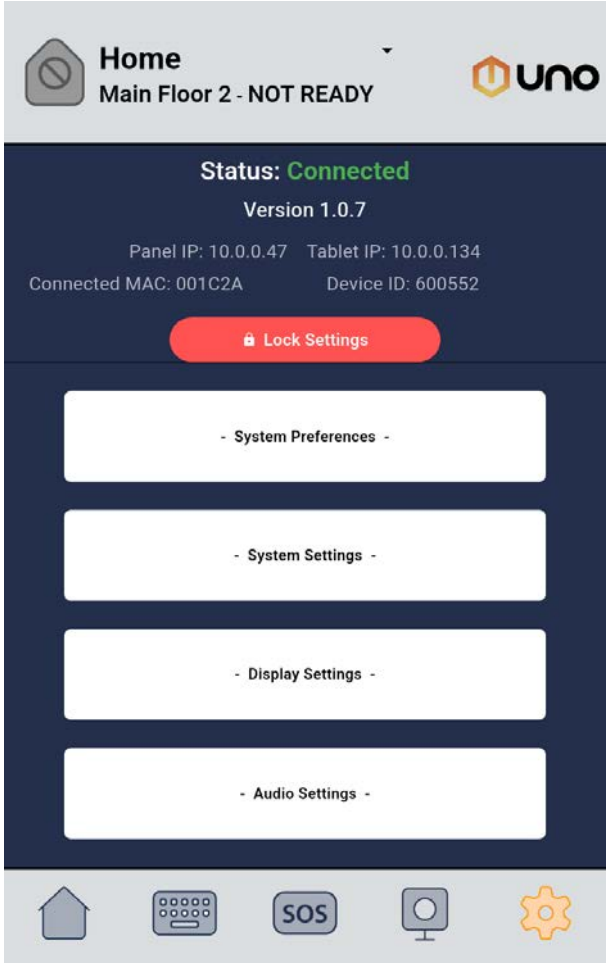


Camera Screen (Coming Soon)

The camera screen displays a list of cameras that are registered on your Touchpad. This feature is expected to roll out in the next few months.

Settings Screen

The settings screen is where nearly all the Touchpad configuration is done.

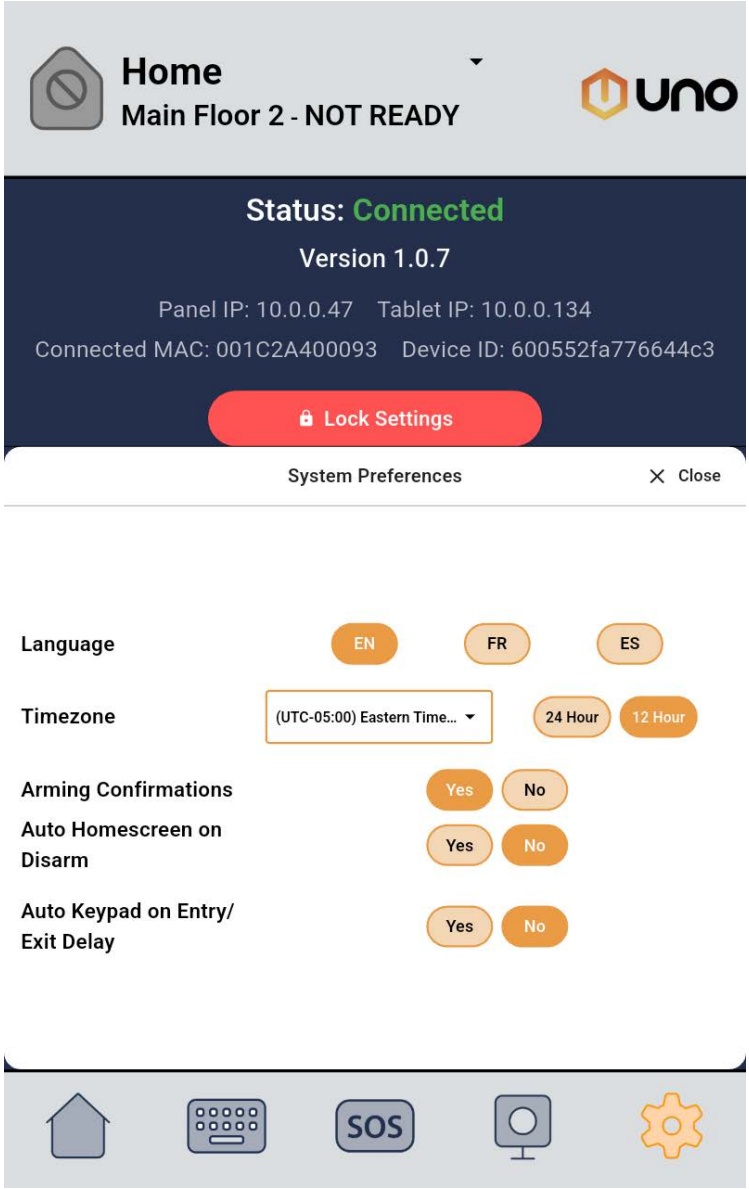


Lock Settings

To lock settings just enter any code you choose when prompted. Then use the same code to unlock settings later. Similar to a hotel safe.

System Preferences

This section contains general preferences such as language, time zone and clock format.



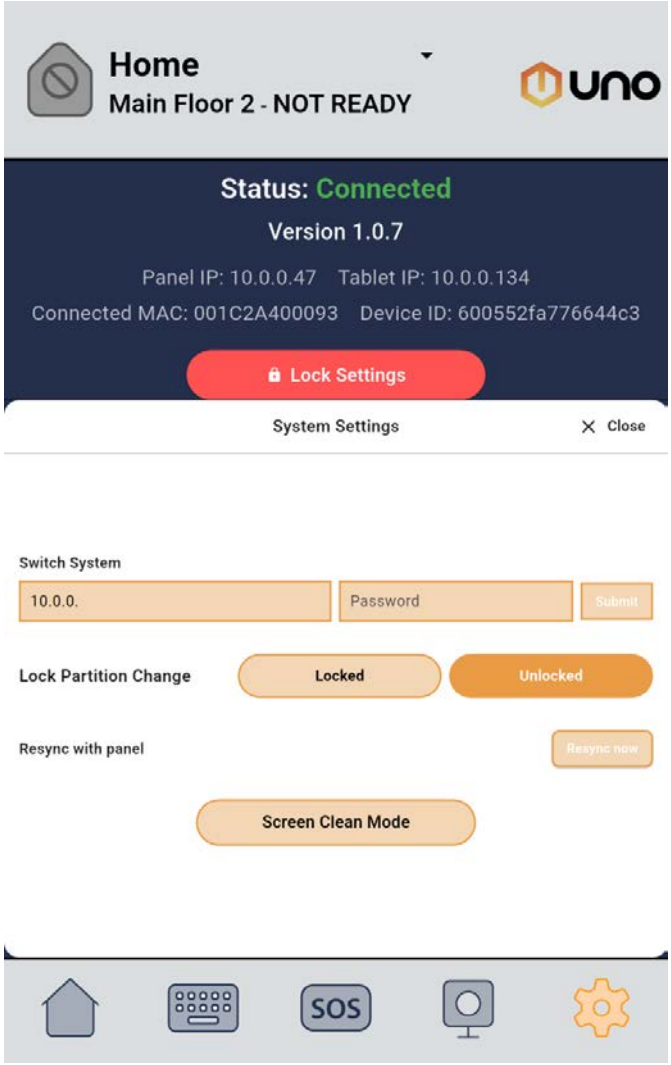
Arming Confirmations: Whether you want a confirmation dialogue box to appear before starting to the Arm the system.

Auto Homescreen on Disarm: Upon Disarm the Touchpad returns to the Home screen rather than staying on the Keypad screen.

Auto Homescreen on Disarm: During Entry/Exit delay determines if the Touchpad stays on the Home screen or automatically switches to the Keypad screen.

System Settings

This section contains general system settings.



Switch System: If you have more than one system on the same network you can easily switch between systems here.

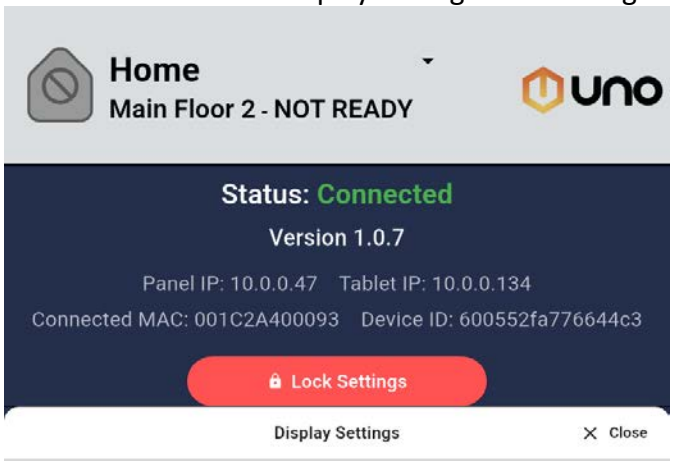
Lock Partition Change: If you have more than one partition you can lock the partition to the currently displayed one here. In most circumstances you would then Lock Settings with a password to keep unauthorized individuals from turning off the partition lock.

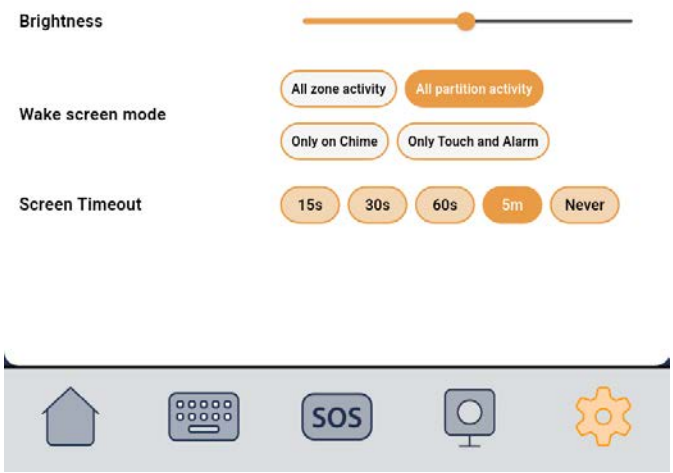
Resync With Panel: Sometimes you may need to force a resync with the panel. Conditions for this could be that you have changed partition names or zone names and the change isn't being reflected on the Touchpad.

Screen Clean Mode: Turns off touch input for 15 seconds so the screen can be wiped down if it has become dirty.

Display Settings

This section contains display settings such as brightness as well as screen saver modes.

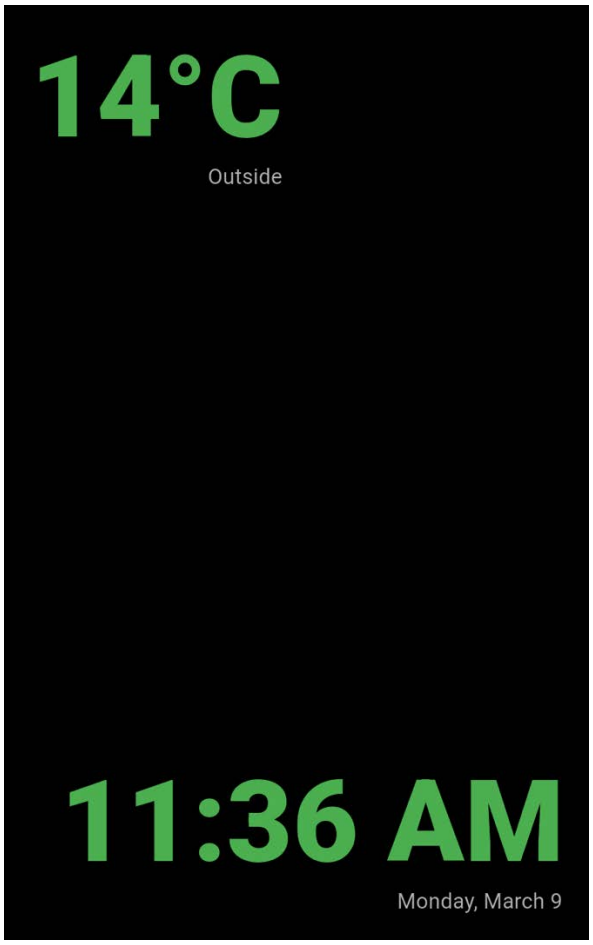




Brightness: If you have more than one system on the same network you can easily switch between systems here.

Wake Screen Mode: This chooses what events will trigger the Touchpad to auto-wake from whatever Screen timeout mode it is in.

Screen Timeout: Choosing **15s,30s, 60s or 5m** will cause the screen to go black (sleep) after that amount of time has expired. You can wake it up on touch or it will also auto wake up based on Wake Screen settings above.

Choosing **Never** will pop-up another dialogue box that will allow you to choose timeouts to go to the Active Screen saver mode or if you choose Never on this screen the Touchpad will always stay on.

Active Screen Saver Mode: shows the time/date and if you have temperature sensors active will show the outdoor temperature. The text colour reflects the status of the system i.e. Green for Ready, Red for Armed and White for Not Ready.