

USER GUIDE: CG400

The **Connect2Go CG400** is an GPS locator that uses LTE to communicate location data to the Connect2Go cloud servers.

By default, it reports its location once every 5 mins to conserve battery life. The frequency of reporting is adjustable. The units can detect if they are moving or not and will sit in a “sleep” mode until moved.

1. Buttons & Indicators

You can directly screw the enclosure to the wall with the provided screws or you can affix it to drywall with the provided screw and plug combination.



Power Button: Press and hold for 3 seconds then release to power on/off.

Charge Port: **NOTE:** You must use the cable that came with the CG400. Generic USB-C cables will not work properly.

SOS Button: Press and hold till it vibrates (approximately 3 seconds) then release to send SOS signals to your pre-defined Contact list.

Battery/Charge Indicator: Flashes while charging, Solid when fully charged. If off the charger and solid then low-battery.

Cellular Activity Indicator: Shows activity on cellular i.e. when device is reporting the location to the servers.

Battery/Charge Indicator: Indicates GPS fix is actively being obtained.

2. Registering The CG400 On An Account

This must be done by the dealer through their dealer portal.

3. Using The CG400

Turn the CG400 on with the power button.

If it doesn't produce a GPS fix within the 5 minutes or so, it is a good idea to put it in a window or take it outside for it to get an initial fix.

You can see the location and status of the CG400 in the mobile app.

The CG400 can be used in battery mode as a personal tracker or temporary vehicle tracker. Under normal use the battery can last about 4-7 days. It can also be hardwired into vehicles and equipment with the breakout cable that is sold separately.

4. App Interface

Please review the Connect2Go User Guide at <https://www.connect2go.com/Connect2GoUserGuide.pdf>

This guide demonstrates how to interact with the User Account and to use Contacts on the web portal Connect2Go interface.

The same concepts apply to the App version. The App "Details" screen is shown below:

Above the map the current view type is shown.

Beneath the map are the various view options you can choose.

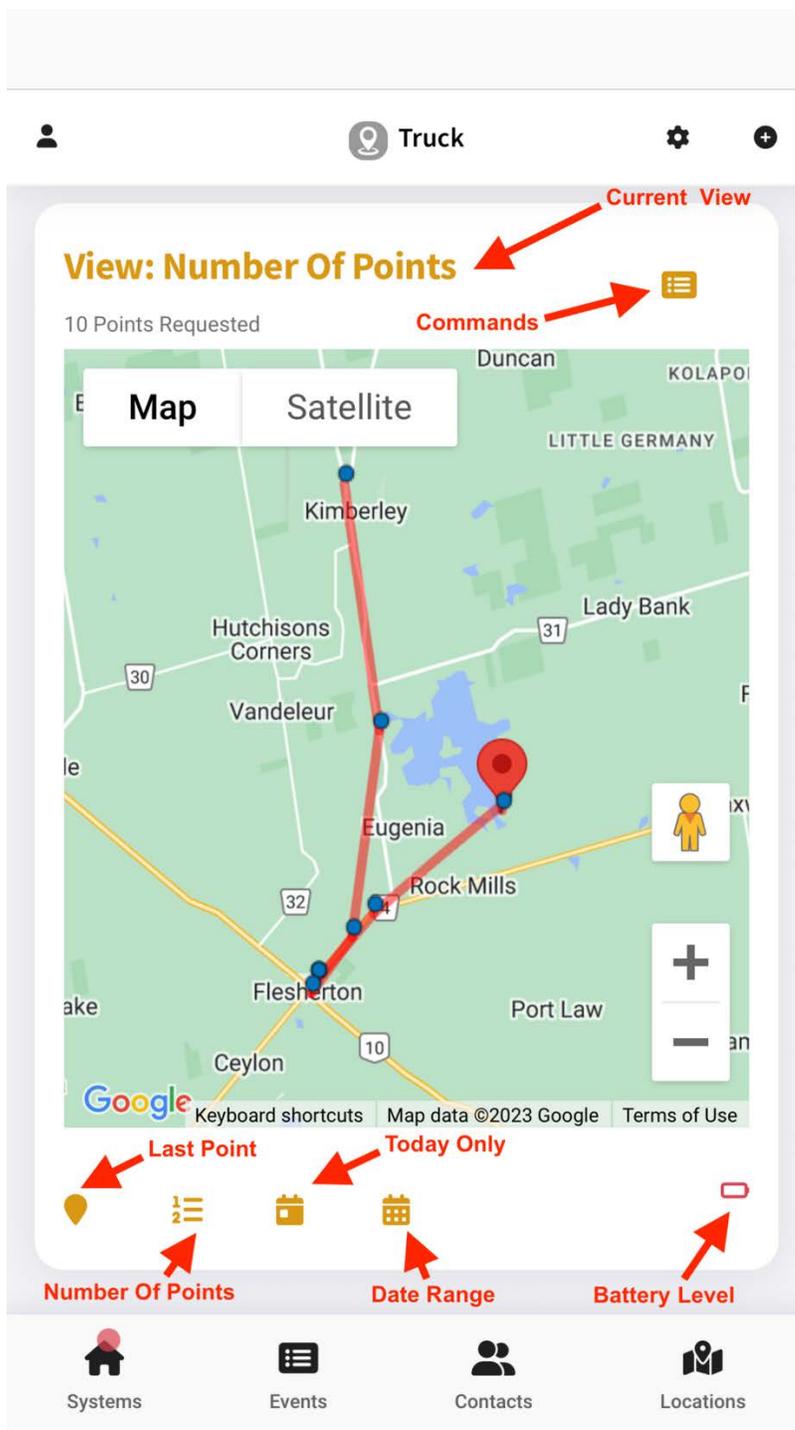
Last Point – Shows the last good GPS location sent.

Number Of Points – Shows the selected number of last good GPS locations sent.

Today Only – Shows any good GPS locations sent today. If you see a map just showing the ocean, try switching views. It is likely there were just no good signals sent today.

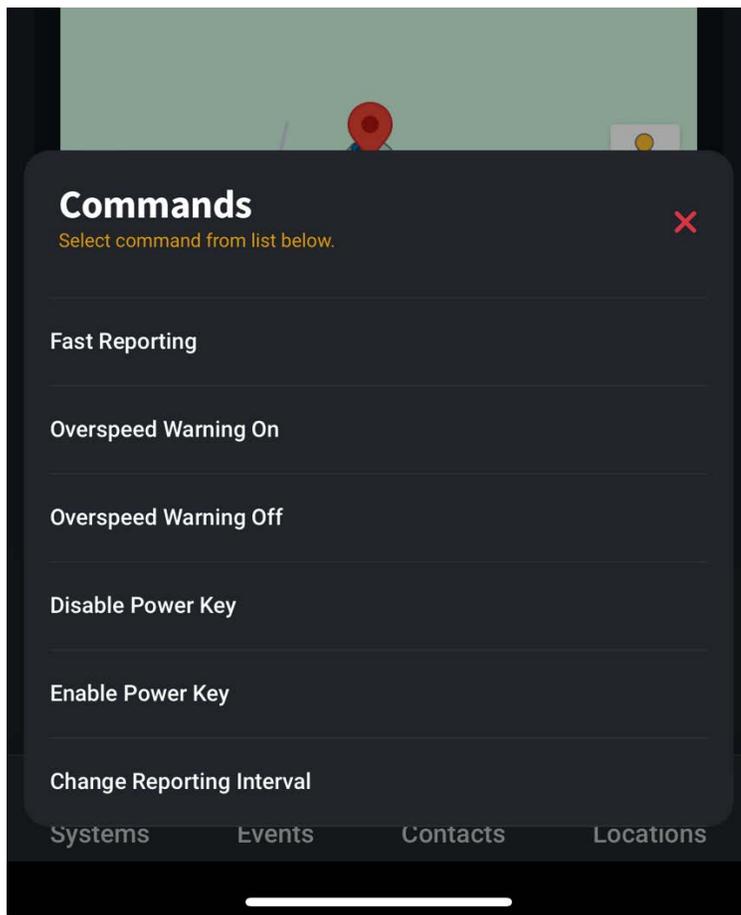
Date Range – Shows all the good GPS locations sent over a date range that you specify.

Commands – Pops-up a menu at the bottom of the screen with available command options.



5. Commands Menu

The command menu pops-up at the bottom of the screen and shows available command options for the device. See the image and description below...



Fast Reporting – Causes the tracker to report its location once per minute. It will revert back to 5-minute reporting after an hour.

Overspeed Warning On/Off – The overspeed warning allows a maximum speed to be set and if the tracker exceeds that speed, it will send an alert to any enabled contacts.

Overspeed Warning On/Off – Turn off the overspeed warning.

Disable Power Key – Disables the power key on the tracker so that it cannot be shut off.

Enable Power Key – Re-enables the ability to shut off the device with the power button.

Change Reporting Interval – A fixed reporting interval can be set. Usually used for setting longer intervals in battery operating circumstances to preserve battery life.